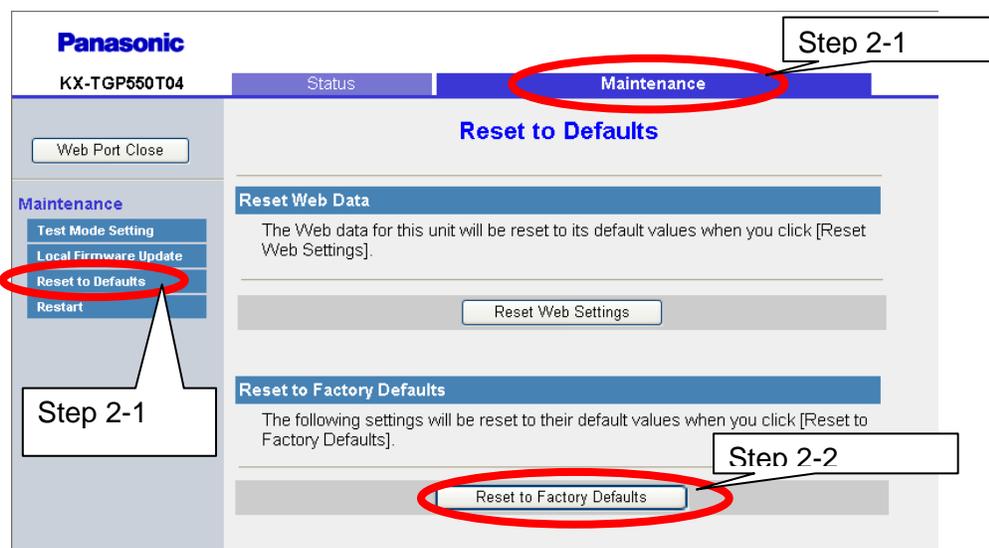


How to perform the factory reset (TGP500/550)

1. Connect to the Web UI
 - a. Connect the Phone and a PC to the network
 - b. Check the IP address of the phone using a handset.
[Menu]->[IP Service]->[Network Setting]->[IP Settings]
 - c. Enable the phone's Web UI using a handset
[Menu]->[IP Service]->[Network Setting]->[Embedded Web]->[On]->[Save]
 - d. Enter the IP address in a PC's Web Browser.
example: Enter "http://192.168.1.68" in the address bar of Internet Explorer
 - e. Enter Authentication ID and password
ID:customerserviceid
Password:cspass
 - f. Now you can upload new Firmware into the phone using Web browser.

Note: The phone's http server port will automatically close after idle time of 30 minutes.

2. Factory Reset
 - a. Move to Maintenance - Reset to Defaults screen.
 - b. Click [Reset to Factory Defaults]
 - c. Please wait.
The Base unit will reboot automatically.



<NOTE>

Only the data of Base unit is removed.

The phonebook, redial, etc of a cordless handset are not removed.

